

We Want to Help.

United Concierge Medicine is helping victims get the acute care and justice they deserve. Let our expert SAFE providers walk any medical provider or Registered Nurse through this important forensic exam using telemedicine.



TeleSAFE from UCM

A Sexual Assault Forensic Examiner (SAFE) program is part of a hospital's Emergency Department providing specialized medical and forensic exams for survivors of sexual assault. This specialized exam includes a detailed history, physical exam and collection of forensic evidence by a trained professional. In addition to evidence collection, SAFE providers also assure that patients receive the care they need after an assault.

Currently very few hospitals, particularly in rural areas, have the capability to provide rapid, competent care to sexual assault survivors. Specially trained examiners are often not available and the cost of a fully staffed, trained and prepared SAFE program is nearly \$100,000 per year per hospital or millions of dollars for a statewide program. **That's where TeleSAFE from UCM can help.**



Our Mission

The mission of United Concierge Medicine's (UCM) **TeleSAFE Program** is to provide comprehensive, compassionate care via telemedicine 24 hours a day, 7 days a week to any victim of sexual assault or abuse, regardless of the health care facility to which they present.

With UCM's TeleSAFE program, your hospital can rapidly implement a successful SAFE solution for your Emergency Department.



Meet the Leadership of TeleSAFE from UCM

Joe Vukovic, MD | TeleSAFE Medical Director

Dr. Joe Vukovic M.D. is an Emergency Medicine physician in the Capital District of New York. Dr. Vukovic completed his residency at Albany Medical Center where he also trained as a sexual assault forensic examiner. After leaving residency, he practiced Emergency Medicine for 4 years in a community hospital where he served as the SAFE Medical Director and developed their SAFE program. He now serves as the SAFE Medical Director for a 3-hospital community system that also provides SAFE exams for several area Child Advocacy Centers.

Nancy Harris, NP | TeleSAFE Director of Operations

Nancy has been working in the nursing field since 1981 with her main focus on pediatrics, Neonatal ICU, and Emergency Services. She worked from 1997-2005 as an RN in Samaritan Hospital's Emergency Department while working as the Coordinator of the sexual assault nurse examiner program. Since that time she has completed several sexual assault nurse examiner and pediatric trainings. In 2001 she attended Sage College and completed her bachelor's in nursing continuing on for her master's degree and in 2009 she became certified as an Adult Nurse Practitioner. Nancy returned to her role as the manager for the sexual assault nurse examiners program in 2014 and is covering four of the St Peters health partner's facilities along with two child advocacy centers. She has performed approximately 950-1000 exams ranging from ages 2 weeks to 98 years of age and has remained active in the field throughout all of her career.

Do you struggle with 24/7 coverage or long wait times for providers to arrive?

BENEFITS FOR VICTIMS & ORGANIZATION

- Compliance
- Increase Patient Satisfaction
- Decrease Wait Times

Reduce Transfers

Save Money

EASY TO IMPLEMENT

- Process
- Training
- Documentation
- Go Live

For organizations with SAFE programs in place, we can help supplement your existing program. For organizations with no SAFE program, we can help you build one!

Patient presents to facility and is triaged.

Patient advocate is called. Patient consents to use telemedicine.

ED staff calls UCM.

SAFE provider is contacted.

SAFE exam.

SAFE provider introduced to and discusses with patient.

ED RN uses UCM app.

SAFE provider talks to ED RN on phone.

SAFE provider assists ED RN with documentation.

SAFE provider assists with orders for PEP, testing, etc.

Brief medical record completed by SAFE provider.











