



The mission of United Concierge Medicine's (UCM) TeleSAFE Program is to provide comprehensive, compassionate care via telemedicine 24 hours a day, 7 days a week to any victim of sexual assault or abuse, regardless of the health care facility to which they present. **With UCM's TeleSAFE program, your hospital can rapidly implement a successful SAFE solution for your Emergency Department.**

- Sexual Abuse Forensic Examiner (SAFE)

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- A SAFE (exam) consists of an extensive and specialized history, physical as well as a forensic evidence collection by a trained professional that is used in the litigation of sexual assault perpetrators.

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- A three-year grant (NYS SAFE Telemedicine Pilot Program) is administered by the Office of Victim Services (OVS)

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- 46 New York State hospitals throughout the areas designated by the Department of Health as capital district, central New York or a critical access hospital, will receive 100% FREE services paid for by the grant.

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- St. Peter's Hospital was awarded the grant and has partnered with United Concierge Medicine (UCM) to provide telemedicine services
  - UCM will provide 24/7 on call coverage for any sexual assault case
  - UCM will provide this service FREE to the 46 identified hospitals
  - Credentialed, trained SAFE Nurses will be a part of the quality assurance program provided by UCM that provides care to victims of sexual assault
  - UCM will work with local Victim Advocate
  - UCM is partnering with each counties District Attorney's office that will prosecute on behalf of sexual assault victims

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- UCM will assist hospitals to ensure that a Forensic Rape Examination (FRE) form is completed so that the \$800 reimbursement is paid to the hospital for every SAFE exam

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- Our software is compatible with most devices and you can purchase your own device or use an existing device. All that is required is a high-speed secured internet connection as well as a high-quality camera and microphone on the device. We do offer a device that serves as a consult device as well as a colposcope which is used for taking forensic photographs. If you elect to use another device, a digital camera is suggested.

## Leadership of TeleSAFE from UCM

### **Nancy Harris, NP** | *TeleSAFE Director of Operations*

Nancy has been working in the nursing field since 1981 with her main focus on pediatrics, Neonatal ICU, and Emergency Services. She worked from 1997-2005 as an RN in Samaritan Hospital's Emergency Department while working as the Coordinator of the sexual assault nurse examiner program. Since that time she has completed several sexual assault nurse examiner and pediatric trainings. In 2001 she attended Sage College and completed her bachelor's in nursing continuing on for her master's degree and in 2009 she became certified as an Adult Nurse Practitioner. Nancy returned to her role as the manager for the sexual assault nurse examiners program in 2014 and is covering four of the St Peters health partner's facilities along with two child advocacy centers. She has performed approximately 950-1000 exams ranging from ages 2weeks to 98 years of age and has remained active in the field throughout all of her career.

### **Joe Vukovic, MD** | *TeleSAFE Medical Director*

Dr. Joe Vukovic M.D. is an Emergency Medicine physician in the Capital District of New York. Dr. Vukovic completed his residency at Albany Medical Center where he also trained as a sexual assault forensic examiner. After leaving residency, he practiced Emergency Medicine for 4 years in a community hospital where he served as the SAFE Medical Director and developed their SAFE program. He now serves as the SAFE Medical Director for a 3-hospital community system that also provides SAFE exams for several area Child Advocacy Centers.

### **LEGAL AND REGULATORY**

With the ability to connect patients to providers across long distances, multiple governing bodies (Federal, State and Local) may have unique laws and regulations that need to be adhered to. UCM senior management and counsel works collectively to ensure that all legal and other requirements that are directly applicable to UCM's activities and service are addressed appropriately. UCM has engaged the services of Charles C. Dunham IV, Esq. of Epstein, Becker & Green, a nationally recognized leader in healthcare as legal counsel.

### **INSURANCE**

Professional Medical, Disability, Workers' Compensation, Cyber Liability, Professional & General Liability, Business Owners & Umbrella and Directors & Officers Liability insurance are all part of a comprehensive risk management program for UCM.

### **TECHNOLOGY AND SECURITY**

The UCM platform is an in-house web application. The platform offers features for both internal operations and record management as well as offerings for patients and partners hosted securely in the AWS cloud. Applications reside in closed VPC behind Elastic Load Balancer with automatic fail over configurations and scheduled backups of database and binary data.

### **ACCREDITATION**

UCM is accredited by the American Telemedicine Association and CHQI for our quality, transparency and security.